

1. **The Contract**

This contract relates to the photographic services provided by Rob Grange Photography in connection with the wedding of [BRIDE] and [GROOM] on [DATE]. This agreement is between Rob Grange Photography and, jointly, [BRIDE], and [GROOM]. The terms of this agreement may be altered only with the written consent of both parties. Please read this document carefully, because by signing it you are entering into a legal contract. If you have any questions whatsoever, please feel free to get in touch beforehand.

2. **Coverage**

It is agreed that no photographer other than me will be hired to cover this wedding, unless written agreement is sent from me in advance (e.g. for videographer to attend). My photographic coverage will include:

- The bridal preparations
- The wedding ceremony
- The formal photographs immediately after the ceremony
- The wedding reception
- The evening reception up to and including the first dance
- Additional specific coverage can be arranged with prior written consent

3. **Payment**

Your booking is secured by a non-refundable deposit of at least 20% of the total balance. The remaining balance for the package you have chosen is due by the date of the wedding. Payment can be made by cheque or bank transfer [details available upon request]. If you upgrade your order to a higher priced package after 28 days before the wedding then the difference in price is payable at the time of the upgrading. If you change your mind and want a lower priced package having already paid your balance, but before work has begun on the book/album design, I will refund the difference in price to you. If you change your mind and I have already begun work on the book/album design, I will not be able to offer such a refund.

4. **Prices**

Prices at the time of securing your booking remain valid until six months after the wedding. This includes the packages themselves as well as additional pages, companion gift books/albums and additional DVD's. For any orders after that date, prices at the time of ordering will apply. For orders of prints, prices at the time of ordering will always apply.

5. **Cancellation**

You are free to cancel this agreement at any time. If you cancel between 90 days before the wedding and 27 days before the wedding then 50% of the fee over and above the non refundable deposit is payable and the remainder will be refunded. If you cancel after 27 days before the wedding then the full fee is payable and no refund will be issued. Whilst refunds are not made within 27 days of the wedding date, in cases of serious illness or death of the bride, groom or their immediate family then a refund would be considered.

6. Post event processing

I aim to complete all post event image processing with 2 weeks of your wedding date. At busy times of the year this can take longer, and I will try to notify you if anticipate this to be the case. Books and albums are usually completed within 6 weeks of you choosing the images design and layout for inclusion. I will send you a proof of the album/book (a PDF document by email) and by approving this you understand that further design changes are not possible before printing.

7. Image format & colour

Images will be processed and provided in digital format as high quality JPEG files on an archive quality DVD. The majority of images will be a 5:7 aspect ratio, and a limited number may have different aspect ratios. The DVD will also include a copy of your images in a resolution suitable for emailing and uploading (see section 8 below). Please note that I edit the images on carefully calibrated equipment to ensure high colour fidelity for printing. Unless viewed on an accurately calibrated monitor the images may appear bright. Adjusting the brightness of the monitor down to about half scale typically provides a better idea of how the images should look when printed by a professional lab.

8. Image copyright and permission

I retain the copyright to all photographs supplied to you. The high resolution images are provided with a licence allowing you to store, view, and print the images for personal use, however I am not responsible for the print quality of prints I do not supply. Please note that none of the photographs I supply maybe used for commercial purposes without my written consent. I may publish selected images, for instance in my portfolio and/or promotional material. If you notify me of objections to specific photographs being used in this way I will, of course, honour your wishes.

9. Data storage and retrieval timeframe

I make and keep several backup copies of your images, including back-ups off site, because they are so important. I will normally keep copies of your images for at least two years, after the wedding date in case you need replacements. It is always worth getting in touch if you need replacements, as I keep copies for as long as possible. After a period of 2 years from the date of your wedding unless you have contacted Rob Grange Photography to request additional longer term storage then Rob Grange Photography's contractual obligation to store the images will have expired which may mean that I no longer have copies of your images.

10. Complaints

In the unlikely event that you wish to complain about any part of my service you must notify me in writing within 28 days of your wedding date, or within 28 days of receiving your book or album. Failure to do so will indicate your satisfaction with my service. I will do whatever I can to resolve any issues you have to your satisfaction.

11. Limitation of liability

Although I prepare carefully and thoroughly, there are some things that I am unable to accept liability for. I cannot be held responsible for any lack of photographic coverage due to the following reasons

- Members of the wedding part and/or guests arriving late
- The wedding running late
- Time restrictions beyond my control
- Members of the wedding party and/or guests not being available when required
- Members of the wedding party and/or guests choosing not to co-operate for any reason
- Restrictions being placed on photography, for example by the officiant or venue
- Weather making such coverage impractical or unsafe
- Force Majeur- in the event that a segment of the contract/the whole contract cannot be performed due to causes that are outside my control e.g. natural disasters that could not be evaded through the exercise of due care and preparation
- Any conditions beyond my control making certain shots impossible or impractical, including shots which may have been requested by you on the 'wedding photograph requests' form.

If I am unable to attend due to severe illness or hospitalisation then I will make every effort to organise a replacement photographer for you and complete post event processing and album design myself. If I am unable to organise a replacement my responsibility and liability shall be limited to a refund of all payments made to me up to that time. If for any reason I am unable to fulfil the terms of this agreement for any reason I will give the bride & groom the maximum amount of notice possible.

I make every effort not to leave my equipment lying around, but cannot be held liable for any injury suffered by anyone as a result of coming into contact with my belongings or equipment.

In the event that I am unable to fulfil the terms of this agreement for any reason, my liability shall be limited to the amount paid by you up until that point.

payment of the deposit will be counted as acceptance of this agreement

I understand and consent to the above agreement

Client responsible for Payment

Client

Date

Rob Grange

Date

Bride's Name

Groom's Name

Date of Wedding